



COMMUNICATION WITH CONFIDENCE

Effective oral communication is a key skill for professionals in many sectors. Sometimes, the fear of speaking publicly can inhibit the successful delivery of a presentation. DePaul University's Communication with Confidence certificate will teach you how to refine and improve your own personal speaking style and give you the necessary tools to build confidence, manage difficult conversations, resolve conflict and take control.

This six-week program will strengthen your ability to conduct a public speech in all types of settings and teach you how to engage your audience with reduced reticence and apprehension. Learn how to better manage difficult conversations and avoid the discouragement that comes with interrogation. Face your fears and build the confidence you deserve.

WHO SHOULD ATTEND

This program is for professionals with limited educational training in public speaking. The communication skills taught in the program will benefit people in the following fields:

- Mid-level health care administrator
- Physician's assistants
- Nurse practitioners
- Mid-level nursing administrators
- Computer systems analysts
- Web developers
- Mid-level IT administrator and professionals
- Mid-level business administrators/managers in banking and insurance companies
- Accountants and actuaries
- Engineers and architects

HOW YOU WILL BENEFIT

Upon completion of this course, you will be able to:

- Build confidence and enact strategies to reduce communication reticence and apprehension.
- Display mastery of "effective questioning" during interpersonal interactions.
- Learn how to manage difficult conversations.
- Acquire the knowledge and skills to increase productivity and efficiency of meetings.
- Identify situations and apply appropriate strategies to resolve conflict.

PROGRAM DETAILS

Loop Campus

April 8–May 13, 2020

Wednesdays, 6–9 p.m.

Cost: \$995

CONTACT INFORMATION

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DEPAUL UNIVERSITY

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